

# REVENUE INTEGRITY: OPTIMIZING COMPLIANT REIMBURSEMENT

LIVE ONLINE  
MARCH 26, 2024

Improving charge capture accuracy, claims audits and root cause analysis, executives responsible for revenue integrity are analyzing greater levels of claims to identify and shrink revenue leakage, ultimately reducing denials, write-off's, and shortening A/R timelines, maximizing net revenue. Facing challenges including a shifting payer environment where policies and rules frequently change and are highly inconsistent, to increasing compliance risks with investigations of coding and billing, to staffing resource constraints, revenue integrity executives find themselves in great need of industry collaboration, and the opportunity to share best practices and practical solutions.

12:00 ET | Event Platform Log-in & Networking

12:05 ET | Opening Remarks & Program Welcome

Kate Jeter, *Founder, the healthXchange*

12:15 ET | RI 2024: Evolving Reimbursement Models, Regulatory Requirements, and Payer Mandates

- Regulatory issues and compliance drivers in 2024
- Evolving reimbursement models & value-based care
- Escalating denial rates & payer relations challenges
- Improving RI programs: People, processes & technology

Will Boyd

*Vice President, Revenue Cycle Management*

THRIVE SKILLED PEDIATRIC CARE

Jennifer Lavoie, RN, CPC

*Director, Revenue Integrity*

RUSH UNIVERSITY MEDICAL CENTER

Bond Ortiz

*Vice President, Revenue Cycle Management*

BOND ORTHODONTIC PARTNERS

1:00 ET | Networking & Coffee Break

1:15 ET | Increasing Charge Capture Accuracy, Claim Edits, and Reconciliation

- Maximizing compliant charge capture
- Tools for reviewing clinical documentation & coding
- Identification of missed charges or coding errors
- Efficient and accurate claim edits & reconciliation

Karen Boone

*Revenue Integrity Consultant*

CONCENTRIC TECHNOLOGY

Mai Goss

*Director, Charge Capture | Revenue Integrity*

TEXAS HEALTH RESOURCES

Bruce Preston, CPC

*Executive Director, HIM & Revenue Integrity*

GRADY HEALTH SYSTEM

Jennifer Slis, RHIT, CCA

*Director, Revenue Integrity*

JUPITER MEDICAL CENTER

2:00 ET | Networking & Coffee Break

2:15 ET | Internal Claims Auditing, Root Cause Analysis & Continuous Improvement

- Leveraging internal audits for coding accuracy
- Ensuring robust compliance with regulations
- Identification of billing errors & flagging errors
- Focusing on continuous training & improvement
- Leverage of technology and workflows

Jennifer Edwards, CPC, COC

*National Director, CDM, Revenue Systems*

STEWART HEALTH CARE

Heather Harris

*Senior Revenue Integrity Analyst*

SARASOTA MEMORIAL HOSPITAL

Lisa Kanivetsky

*Revenue Integrity Advisor*

UNIVERSITY HOSPITAL,

LISA KANIVETSKY CONSULTING LLC

3:00 Networking & Coffee Break

3:15 ET | Leveraging Technology & Data Analytics to Automate & Improve Revenue Cycle Performance

- Maximizing existing technology for greatest impact
- Role of data analytics & analysis in revenue integrity
- Leverage of revenue cycle data in decision making
- Evaluating RI technology return on investment
- Recent technology & solutions explored

Sherry Goyal, MD, MBA, CHRI, CRCS, CPC

*Charge Description Master Coordinator*

RUSH UNIVERSITY MEDICAL CENTER

Brian Le

*Senior Director, Revenue Integrity & Clinical Integration*

SENTARA HEALTHCARE

Vicki Ringer

*Director, Revenue Cycle*

HUNTER HEALTH

4:00 ET | Closing Remarks & Program Conclusion